



FEBRUARY 2018

Congratulations to the latest organisations to achieve the IS-BAH™ Standard

IS-BAH™ global registrations passed a significant milestone with the 100 locations mark in January 2018, with ten locations progressing to Stage II.

Congratulations to the following Stage I locations since the last newsletter:

McCreery Aviation-McAllen, TX
PT Wira-Jakarta, Indonesia
Falcon Aviation FBO, DWC-Dubai, UAE
FBO Riga-Riga / Latvia
JetEx Le Bourget-Paris, France
Hong Kong Business Aviation Centre Ltd-Hong Kong
Sundt Air-Oslo, Norway
Signature Flight Support-Nice NCE
Universal Singapore-Singapore / XSP
Moffett Federal Airfield-Moffett Field / KNUQ

IS-BAH Reporting email now LIVE

IBAC would like to hear from you regarding any Near Miss Reports that you would like to share with the aviation community. The goal is for other organisations to understand emerging trends, allowing us to share Lessons Learned and Near Miss Advice so future accidents can be prevented and hopefully, through everyone's collective efforts, eliminated.

IBAC has set up a discrete email address for FBOs to send sanitized incident/event and near miss information, so we can understand what occurred and provide de-identified recommendations and solutions back to the IS-BAH community, so we all get better. You can even ask questions and we will help get the answers back to you. You can trust our commitment to confidentiality!

The new email isbahreport@ibac.org is now live and ready to take any safety reports, either single or in bulk. Please feel free to help us collate data on our sector and show that IS-BAH is making a difference.

Send in your reports to IBAC at isbahreport@IBAC.org.



The 2018 IS-BAH™ document suite is now available for download at

ibac.org to anyone who has purchased the manual. Please visit the [website](http://ibac.org) to obtain your username and password.

IS-BAH™ Event Review & Update for 2018

Visit us in 2018 at these events:

- March 8th – The British Business and General Aviation (BBGA) Annual Conference
- Apr 5, 2018 - PNBA Safety and Security Day, Seattle, WA
- Apr 17-18, 2018 - Aviation Africa, Cairo, Egypt
- May 29-31, 2018 – EBACE – Geneva Switzerland
- June 21, 2018 - White Plains, NY – NBAA Regional Forum
- Sept. 6, 2018 - San Jose, CA – NBAA Regional Forum
- Sept 19-20, 2018 - AirOps Europe, Cannes, France
- Oct. 16-18, 2018 – NBAA-BACE – Orlando, FL
- Dec 10-12, 2018 - MEBA, Dubai, UAE

IS-BAH™ Workshops:

- 12-13 April 2018 – [Houston, TX](#)
- 19-20 June 2018 - [White Plains, NY](#)



Regulatory Update

The 8th ICAO Ground Handling Task Force (GHTF) takes place in Montreal, 5-7 March 2018. We will be participating in the meeting at which stage we expect to have the final draft of the guidance document for Ground Handling Service Providers (GHSPs) aimed at States, aerodromes, operators and GHSPs themselves.

Expected output is to have a working document available for presentation by the chair to the ICAO ADOP in Q2 2018, material to be available for States Q3 2018, and by Q4 2018 to consider development of SARPs/PANS. This also ties in with work on the SMP to look at extending the scope of SMS in aviation.

There is much more work to be done on this, not just at ICAO level but also at States level, particularly the EC. We need to invite regulators to each of the workshops to better understand the IS-BAH™ and its processes.



Accident Waiting to Happen – The importance of Effective Near Miss Reporting

Steve Gulvin – Emerald VIP Services
IS-BAH Standards Board Member

At some stage we have all thought or said it, “that’s an accident waiting to happen” and then not taken any further action. Sometimes we assume that if I have seen it then someone else has too and they will take responsibility, so I do not need to bother. Well we all know the acronym around ASSUME... I am guilty as the next person, and indeed it was only when I started working for a global FBO chain that I began to fully appreciate the importance of having an effective Near Miss Reporting culture within the organisation that in turn made for a safer working environment for all. [Read more HERE.](#)

Incident Data Updates

We will periodically share a list of recent ground-handling incidents to help you mitigate against similar scenarios or conditions through use of your SMS.

- 4-5 September 2018 - (NBAA Regional) [San Jose](#)
- 4-5 October 2018 - [Houston](#)
- 8-9 December 2018 - [\(MEBAA\) Dubai](#)

Visit the [IBAC.org](#) website to register.

Webinars:



February 22, 2018 4:00-5:30 PM UTC

Webinar: Fatigue In Corporate Aviation

Presented by: Daniel Mollicone, Ph.D. - CEO, Pulsar Informaticss



Don't Forget The IS-BAO/H LinkedIn Forum

This is a forum where operators, auditors, or those just curious about either International Standard to interact with peers, ask questions, and learn about important IS-BAO and/or IS-BAH events and news.

Currently in the region of 510 members!!! Thank you... You can locate the forum [HERE.](#)

Programme Feedback

“The Audit program has really improved our working performance.”

“The IS-BAH program has been a great experience for our organization and we are proud to have achieved Stage I.”

“Was lots of work but helps us to structure our processes and to improve the reputation of our company.”

- After exiting the de-icing facility, the right-hand wing tip of the aircraft plane impacted a pole.
- A/C being towed from a remote parking bay when the tow truck caught fire. The fire was put out by ARFF.

[Read more HERE.](#)

Planning for Audits in Advance

The Audit Programme Manual (APM) revision issued in early 2017 brought notable change to the IS-BA Programmes. The requirement for auditors is to validate the effective implementation of the organisation's Remedial Action Plans (RAPs) related to the findings identified during the audit, prior to IBAC acceptance of the Audit Report, and subsequent issue of the organization's registration. [Read more HERE.](#)

Audit Programme

Larry Fletcher – IS-BAH Audit Manager

As we move into 2018, IBAC will continue to work closely with the auditors to further standardize auditor's responses on the Audit Report Forms.

The New Audit Programme Manual has been updated and is available for use during 2018 audits. There are a sizeable number of clarifying procedures provided in the new APM, therefore we suggest you review it if you haven't read it lately. A few of the more common errors are listed in the attachment. [Read more HERE](#)

Changes to the IS-BAH Auditor Accreditation for 2018

Yvonne Marinus - Auditor Accreditation Manager

To bring the IS-BAH and IS-BAO auditor accreditation processes into a closer alignment, IBAC is making some changes to the IS-BAH accreditation processes. These processes become effective July 1st, 2018 with the issuance of the IBAC International Standards for Business Aircraft Audit Programme Manual 6th Edition. This new APM combines the processes and procedures for the IS-BAO and IS-BAH programmes into one consolidated manual. While the accreditation processes are not completely aligned, they have been harmonized considerably. [Read more HERE.](#)

IS-BAH™ CONTACTS

Your 2017 /18 IS-BAH™ Standards Board Members

Chair

Stewart MacPherson

Vice Chair

Barry Sergeant

Members

Joseph Azzaz

Alain Champannois

Gary Dietz

Dr Benjamin Goodheart

Steve Gulvin

Paula Kraft

Terry Yeomans

Programme Director

tyeomans@ibac.org

Larry Fletcher

Audit Manager

IS-BAHauditmanager@ibac.org

Yvonne Marinus

Auditor

Accreditation Manager

ymarinus@ibac.org

Paul Lessard

Leah Leanardic
Allison Markey
Kyle Quinn
Bob Schick
Lou Sorrentino
Douglas Wilson
Mike France
Kurt Edwards

Administration
plessard@ibac.org

Further details can be found on
the IBAC website: www.ibac.org

The 4th Standards Board will meet in Geneva ahead of EBACE
2018.

Thank you all for your participation.



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